

Dog Policy

At The Learning Place, we believe in providing equal access to all those using our services.

Under the Equality Act, service providers have a duty to make reasonable adjustments to avoid putting people with disabilities at a substantial disadvantage compared to people who are not disabled. The duty deals with three different requirements.

1. Provisions, criteria or practices - including company policies.
2. Physical features, such as the layout of and access to buildings.
3. Provision of auxiliary aids - including providing information in an accessible format such as Braille, large print or email. For example, when a bank sends statements to its customers, it is providing information. Reasonable adjustments for blind or partially customers could include providing statements in accessible formats such as large print or Braille.

Guide Dogs, Hearing Dogs and Assistance Dogs are working dogs that have been rigorously trained as a mobility aid for people with visual or other disabilities. The dogs are vaccinated, are checked by vets every six months, and groomed daily.

At The Learning Place, we will allow any service animal access to the building providing it is with its owner. At all times, the animal remains the responsibility of the owner. All other animals will not be allowed access to the building.

Review Date: August 2019